



Repair form

Name:

Address:

City/Town:

States:

Country:

Postal/zip:

Phone:

Email:

Paie~~m~~ent method:

Method for contact you: - by email ()

-by phone () best time : ()

PO NUMBER: _____ assigned by RMSTATOR

Make	Model	Year	OEM #	Description of problem
Yamaha	Warrior	2002	97017-05012-00	As bike warm up, we lose spark (exemple)

Clients that include a proper description of problems will be served first.

airComments : _____

It is very important to print and include this form with the part you are sending and push on "ENVOYER" by email (or by fax at 819-838-1353).

When we receive this repair form, we give a PO NUMBER and we send you by email your "UPS TAG" for pickup your parts. In the email the complete information is in.

To finish, read and put your initial on the end of the last page.

Thank you

WE NOW PICK UP YOUR STATOR REPAIRS.

In a continuing effort to innovate, perfect and offer the best customer service in the industry.

RMSTATOR is now offering these new services in order to give their clients the peace of mind they deserve when dealing with shipping us their part.

Before you go through the process shipping us part, we would like to be able to help you troubleshoot the problem and make sure that repair is the best solution to your problem. Our main goal here is to get our clients back on track.

In order for us to help you diagnose your problem we would like you to fill out REPAIR form below. Please complete all required fields to the best of your knowledge. (Boxes received at RMSTATOR without a purchase order number will be refused.)

PO FORM FOR EMAIL (OR FAX)

Once your form is properly completed and received, one of our experienced technicians will either help you with further diagnoses or issue a purchase order number for your stator repair.

The email you will receive (one business day later maximum) will not only get you the purchase order number and quotation but will also include a prepaid shipping tag for UPS delivery from you to our facility with detailed instructions on how to proceed.

In the event your part is received and does test according to our specifications (bench tested), we have a flat rate testing fee (25.00\$). In this case you will also be required to pay the return shipping fee (30.00\$) for ground service (3-5 day delivery).

We will gladly bump up the shipping service to a 2nd day air or next day air upon demand, an extra fee will be charged for faster return shipping.

In the case we receive a truly faulty part, we will go ahead with the repair and one of our experience sales personnel will contact you for payment and return shipping options. We will gladly bump up the shipping service to a 2nd day air or next day air upon demand, an extra fee will be charged for faster return shipping.

If you send us your part for repair you agree to these conditions. (initial _____)